

Taxi and Private Hire Street Knowledge Test

The activity ran from 06/07/2022 to 19/08/2022

Responses to this survey: **1113**

1: What is your name?

Name

There were 1087 responses to this part of the question.

2: What is your email address?

Email

There were 1075 responses to this part of the question.

3: Please state the organisation you are responding on behalf of. For example: Community Council, Taxi Trade, Member of Public etc

Answer

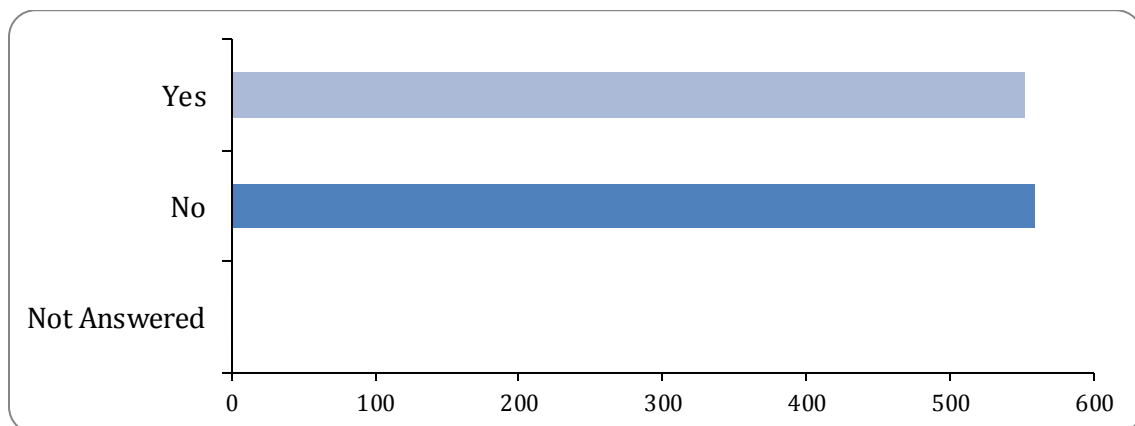
There were 1081 responses to this part of the question.

4: Do you agree that there should be an amended test for Private Hire Drivers?

In recognition that private hire journeys must be pre-booked and that the driver will therefore have a degree of advance knowledge of the journey to be taken, an amended test could be prepared for private hire drivers. The amended test would examine the driver's knowledge of the city at a more general level than that of the current test recognising that the driver will have a degree of warning of the journey whilst also acknowledging that the advance notice may be extremely brief, particularly in relation to app-based systems.

Answer

There were 1112 responses to this part of the question.



Option	Total	Percent
Yes	553	49.69%
No	559	50.22%
Not Answered	1	0.09%

Comments

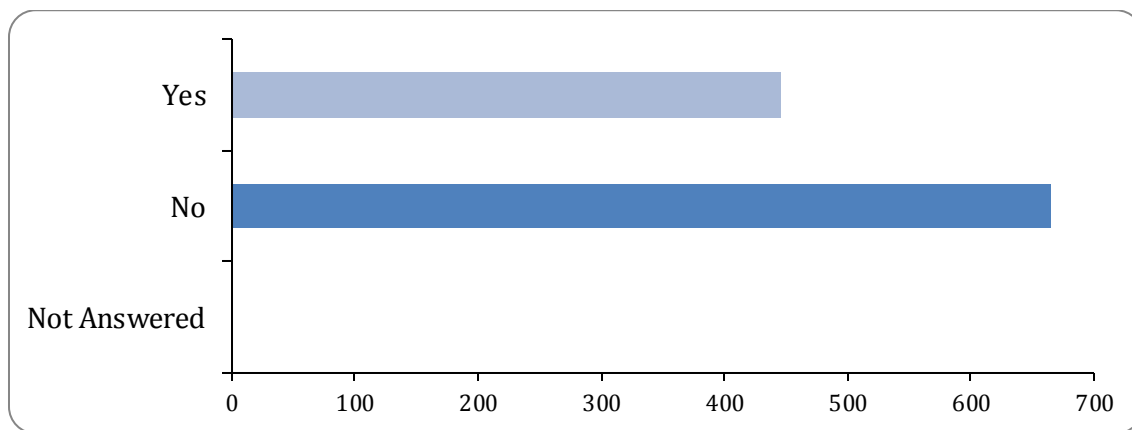
There were 546 responses to this part of the question.

5: Do you agree with the abolition of the test for Private Hire Drivers?

There is an argument that as the journeys require to be pre-booked that there is no need for a test for private hire drivers. As indicated above, however, the period of advance notice may be short, and a basic knowledge of the city may be beneficial in such circumstances.

Answer

There were 1112 responses to this part of the question.



Option	Total	Percent
Yes	447	40.16%
No	665	59.75%
Not Answered	1	0.09%

Comments

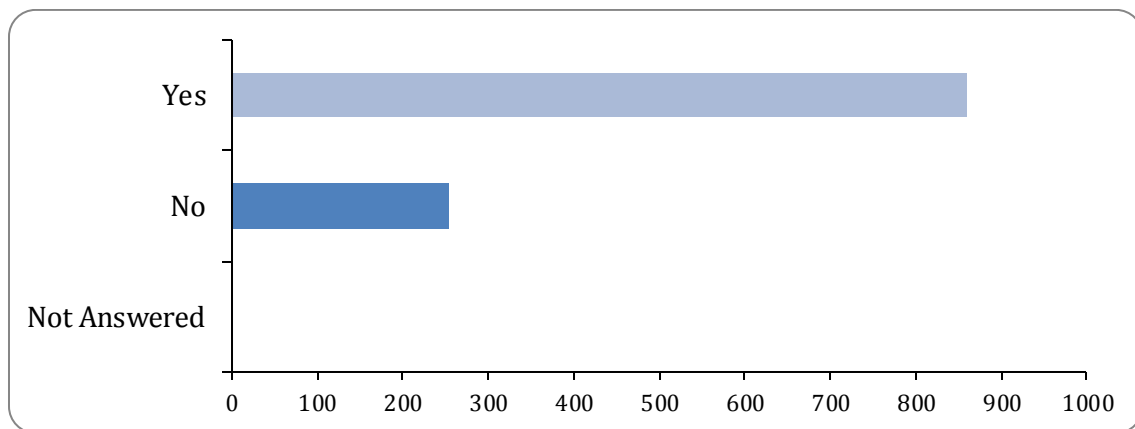
There were 470 responses to this part of the question.

6: Do you agree that the resit procedures should be amended?

The present test contains 4 sections which must all be passed. Currently if any section is failed then the whole test must be sat again. An alternative option, where an applicant passes all sections but one, is to allow the applicant one opportunity to resit the failed section only at a reduced fee. If the section is failed again then the applicant must sit the whole test again.

Answer

There were 1112 responses to this part of the question.



Option	Total	Percent
Yes	859	77.18%
No	253	22.73%
Not Answered	1	0.09%

Comments

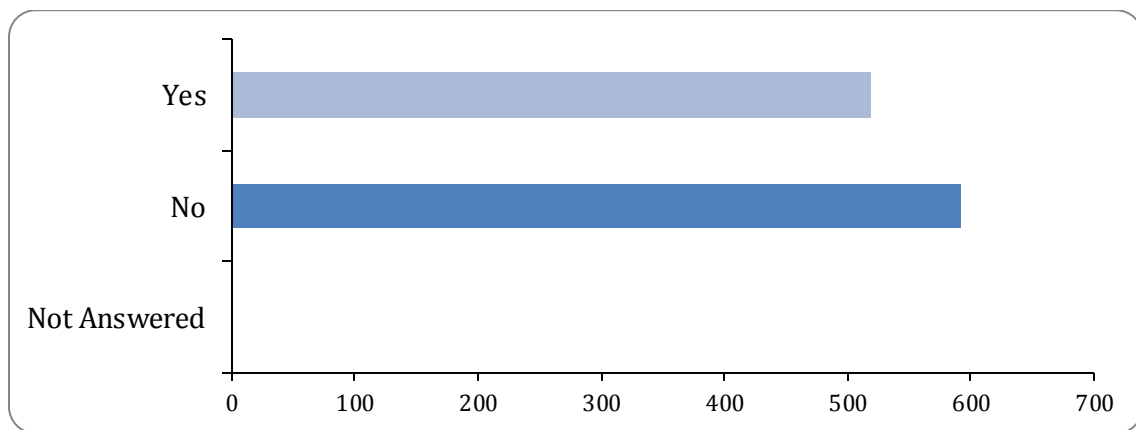
There were 363 responses to this part of the question.

7: Do you think a driver training qualification should be introduced?

Whilst relating more to maintaining standards than directly to the test, some local authorities require drivers to obtain an SQA qualification on taxi/private hire driving in addition to the test. This could be an option to improve general standards.

Answer

There were 1112 responses to this part of the question.



Option	Total	Percent
Yes	520	46.72%
No	592	53.19%
Not Answered	1	0.09%

Comments

There were 356 responses to this part of the question.

8: Do you have any further comments to make regarding the knowledge test?

Comments

There were 541 responses to this part of the question.

